



Homeward DC Implementation Dashboard (through Dec 2018)

Strategies ¹	Partners	Responsible ICH Committee (and Work Group, if applicable) ²	Priorities ³ & Progress: Key Milestones
OBJECTIVE 1: EFFECTIVE CRISIS RESPONSE			
1a. Develop and implement year round access to shelter for families.	DHS, TCP, Service Providers	Strategic Planning (Family System WG)	<p>Year-round access to shelter policy adopted and implemented (September 2015)</p> <p>Interim eligibility framework established (May 2015)</p> <p>VWFRC operations taken over by DHS (October 2016)</p>
1b. Capture and incorporate better data in shelter replacement planning discussions on the size, characteristics, and needs of special populations that are not well reflected in current homeless services system data (including, but not limited to, victims of domestic violence, undocumented immigrants and other language and cultural minority groups, and members of the LGBTQ community). Work with stakeholders to ensure programming is culturally appropriate and rooted in best practices (e.g., trauma-informed care).	TCP, DHS, Service Providers	Strategic Planning Youth	<p>Activities undertaken as appropriate to inform strategic planning, shelter operations, and shelter reconfiguration/ redevelopment efforts. For example:</p> <ul style="list-style-type: none"> Planned and conducted first homeless youth census, which captures detailed data on persons under age 25 experiencing homelessness (September 2015, annually thereafter) Held community listening and planning sessions focused on the needs of the members of the LGBTQ community (September 2017) Developed LGBTQ cultural competency training for providers (Winter 2017) Planned and conducted Women's Needs Assessment; results presented to Strategic Planning Committee (January 2018)

¹ Since development and adoption of Homeward DC, several strategies have been added, so this list will appear different than original list in Homeward DC plan.

² ICH standing committees in FY18 were Executive, Strategic Planning, Emergency Response and Shelter Operations, Housing Solutions, and Youth.

³ In this dashboard, we use the following color coding to signify level of priority/activity during FY18.

- Dark Green = Activity Complete in Prior Year
- Bright Green = Significant priority and investment in staff time/resources in FY18.
- Yellow = Moderate priority and investment in staff time/resources in FY18.
- Grey = Little/no activity during fiscal year.

			<ul style="list-style-type: none"> • DC Collaborative on Domestic Violence launched by DHS (January 2018) • Inflow analysis for single adult system completed and presented to ICH full Council (July 2018) • PIT survey updated to capture additional info on special populations (eg, people with pets) (December 2018) • PIT+ survey launched to learn more about why, how, and when people choose to access District low-barriers shelter (January 2019)
1c. Conduct an analysis of the Transitional Housing stock in the community. Identify projects that can be converted to emergency shelter or temporary therapeutic housing; provide technical assistance to help providers with the conversion process.	TCP, DHS, Service Providers	Strategic Planning	<p>Analysis of Transitional Housing (TH) stock completed (September 2015)</p> <p>Technical assistance offered and delivered (May 2015)</p> <p>Conversions from TH units to Rapid Rehousing (RRH) or Permanent Supportive Housing (PSH) units (Summer 2015)</p>
1d. Develop a project management plan for each shelter facility replacement project, including a communications strategy and stakeholder engagement process.	DHS, DGS, DMHHS, Service Providers,	ERSO	<p>Plan to replace DC General family shelter launched (see https://dmhhs.dc.gov/homewarddc). Key milestones accomplished include:</p> <ul style="list-style-type: none"> • Mayoral appointed commission developed/released design guidelines (September 2015) • Administration released Plan (including specific sites) to close DC General (February 2016) • Community Advisory Teams launched for Wards 4, 7, and 8 (June 2016). • Community Advisory Teams launched in Wards 3, 5 and 6 (September 2016) • Ground is broken on sites in Wards 4, 7 and 8 (Summer 2017) • Ground is broken on sites in Wards 3, 5 & 6 (Winter 2017/18) • Ward 1 site is announced; Advisory Team launched (January 2018) • RFP for STFH service providers released; providers selected for Wards 4, 7, and 8 (Summer 2018) • Ward 4 site ribbon-cutting/opening (September 2018) • Ward 7 site ribbon-cutting/opening (October 2018) • DC General closes (October 2018)

			<ul style="list-style-type: none"> Ward 8 ribbon-cutting/opening (November 2018) <p>Plan to replace 801 E Men's Shelter launched. Key milestones accomplished include:</p> <ul style="list-style-type: none"> Initial design/test fit complete (June 2018) DGS presents initial plans to ERSO to solicit input prior to RFP release (August 2018) RFP for shelter redevelopment developed/released (December 2018)
1e. Develop written protocol and electronic tracking tools to improve management of shelter facility maintenance requests.	DHS, TCP, DGS, DOES, Service Providers	ERSO (Shelter Conditions WG)	<p>Electronic tracking tool developed and operating (June 2016)</p> <p>DHS staff hired to monitor progress and ensure that all outstanding work orders are addressed (April 2016)</p>
1f. Develop a Daytime Services Center for single adults to serve as a central point of access for our CAHP system, to offer more robust programming and services (e.g., employment, mental health and substance use treatment) and to help bridge the gap until we have 24-hour shelter facilities for individuals.	DHS, DGS, OCA, BID, Community Providers, Developers	ERSO	<p>Temporary daytime service center (Adams Place) opened (June 2015)</p> <p>RFP for downtown location developed/released (Summer 2018)</p> <p>Contract executed with Downtown BID (Fall 2018)</p> <p>Rehabilitation of building; staff recruiting and onboarding (Winter 2018)</p> <p>The Downtown Day Services Center (DDSC) will open on the week of February 25th and will operate at the New York Avenue Presbyterian Church (NYAPC), 1313 New York Avenue, NW, from 9 a.m. to 5 p.m. Monday through Friday (Feb 2019)</p>

<p>1g. Work with healthcare partners to increase the number of medical respite beds within the shelter inventory.</p>	<p>TCP, DHS, Service Providers, Healthcare partners (Hospitals, FAQHCs)</p>	<p>ERSO</p>	<p>New program created at Patricia Handy Center for Women (March 2016)</p> <p>Plans for health clinic, medical respite beds, and separate wing for elderly and disable clients incorporated into plans for 801 E replacement shelter (June 2018)</p> <p>Research on innovative medical respite solutions in other cities; conversations with hospital and healthcare partners to explore partnership opportunities to increase short term capacity (ongoing throughout 2018)</p>
<p>1h. Clarify and document roles, responsibilities, and protocol related to coordinated assessment and referral procedures for families; ensure protocol provides clear access points (beyond VWFRC) for survivors of domestic violence.</p>	<p>DHS, TCP, Service Providers, DV Providers, Advocates</p>	<p>Strategic Planning (Family Systems WG)</p>	<p>Family CAHP system launched; initial policies and procedures drafted (September 2017)</p> <p>Matching meetings launched (November 2017)</p> <p>DC Collaborative on Domestic Violence launched (outside of ICH framework) to develop more comprehensive strategies for survivors of DV (January 2018)</p> <p>Updated assessment protocols and developed coordinated referral and housing placement process (Spring 2018)</p>
<p>1i. Implement improvements to the Family Re-Housing and Stabilization Program (FRSP), the District's Rapid Re-Housing Program for families, including:</p> <ul style="list-style-type: none"> • Clarifying roles and responsibilities of different partners with regard to client assessment, housing navigation support, housing inspections and rent payments, case management support, employment support, and landlord liaison support; • Facilitating stronger, more consistent use of a progressive engagement model; • Creating dedicated employment supports for households receiving RRH assistance; • Building capacity of providers to effectively support families in program and regularly monitoring providers to 	<p>DHS, TCP, Service Providers, Technical Assistance Providers</p>	<p>Strategic Planning (Family Systems WG)</p>	<p>Increased FRSP case management capacity by securing additional staff support via DHS' Office of Work Opportunity (September 2015)</p> <p>FRSP program guidance and supporting documents developed (November 2016)</p> <p>Learning collaborative established to facilitate information exchange between providers on best practices and lessons learned, as well as highlight challenges (October 2016 – present)</p> <p>Continued expansion of case management staff capacity to allow assignment of families to case managers upon lease up (December 2017 - present)</p> <p>Launched a shallow rental subsidy program (DC Flex) to bridge income/housing cost divide (January 2018)</p>

<p>ensure quality of case management services;</p> <ul style="list-style-type: none"> • Enabling use of a longer-term shallow subsidies for households to help bridge income/housing cost divide; • Developing consistent criteria for program exit; • Creating written policy and protocol to improve transparency; and • Conducting an evaluation to learn more about family housing stability following exit from FRSP. 			<p>Introduced the Rental Partnership Initiative (RPI), an enhancement to the FRSP payment process which ensures landlords will receive 100% of their payment, and allows for better engagement with clients around planning and budgeting (Spring 2018)</p> <ul style="list-style-type: none"> • Updated FRSP exit, recertification, and extension guidance to increase consistence and transparency; trained staff and providers (November 2018)
<p>1j. Develop protocol for assessing all sheltered and unsheltered single adults who are currently homeless as well as newly identified single adults regardless of how they access homeless services systems. Building systematic approach, starting with Veterans and expanding to address chronically homeless individuals and all other populations.</p>	<p>TCP, DHS, VA, Service Providers, Outreach Providers</p>	<p>Strategic Planning (Singles CAHP WG)</p>	<p>Singles CAHP pilot expanded communitywide; Policies and Procedures Manual developed (October 2014)</p> <p>Policies and Procedures Manual updated to reflect Homeward DC strategies (October 2015)</p> <p>CAHP Community Round Table, training, and engagement effort launched (May 2016)</p> <p>Approval and launch of Real Time Registry (January 2017)</p> <p>CAHP Prioritization Criteria updated to reflect community feedback (Summer 2017, and annually thereafter)</p> <p>CAHP System performance dashboards created, reviewed monthly (January 2018/ongoing)</p> <p>Chronic documentation standards developed (Fall 2018)</p>
<p>1k. Develop plan to ensure adequate outreach coverage across the District to help with client assessment, location, navigation and matching. Create protocols and procedures for providing documentation related services to ensure that clients are “document ready” for housing as quickly as possible upon entry into Homeless Services System.</p>	<p>DBH, DHS, TCP, Outreach Providers</p>	<p>ERSO (Street Outreach WG)</p>	<p>DBH applied for and won 3-year, \$9M CAHBI grant from HHH to help the District expand outreach services (February 2016)</p> <p>Funding allocated to 4 community-based providers who established geographic coverage of all 8 wards in the District (March 2016)</p> <p>Outreach protocol, provider catchment areas, assessment tools, and referral system finalized (June 2016)</p>

			<p>Plan developed to ensure funding of CAHBI providers through end of FY19 (no cost extension filed with HHS; teams reconfigured) (Summer 2018)</p> <p>Lessons learned from SAMHSA grant compiled/recommendations for locally funded-program developed & shared with DHS/DBH (October 2018)</p>
<p>11. Enhance low barrier shelter (LBS) by</p> <ul style="list-style-type: none"> Increasing case management services and integrating with CAHP system to ensure better coordination; Developing and implementing harm reduction efforts; and Exploring ways to increase specialized beds (work beds, elderly/frail, TAY, LGBTQ) in existing facilities. 	<p>DHS, TCP, DBH, DOES, Service Providers, Outreach Providers, WIC,</p>	<p>Shelter Conditions WG (ERSO)</p>	<p>Pilot to test outcomes for providing case management services during the day time hours at LBS (December 2016)</p> <p>New management contract established with provision to expand case management at low barrier shelters and with enhanced requirements for janitorial, food, and security services (February 2017)</p> <p>Additional resources for LBS case management hit DHS budget (October 2017)</p> <p>Contract modifications to management contract to increase case management staff in LBS complete (Spring 2018)</p> <p>Hiring/onboarding of shelter case management complete; a total of 23 additional staff have been added to the low barrier shelter system, such that the case management ratio at each site is now (on average) 25 clients for every one case manager (Fall 2018)</p> <p>Shelter site visits to determine opportunities for creating specialized beds in existing facilities (May 2018)</p> <p>MOA between DHS and DOH to create access to Narcan in shelters; provider training launched (Summer 2018)</p> <ul style="list-style-type: none"> DHS funded 240 Narcan kits and distributed those kits to low-barrier shelter. As a result 12 overdoses have been reversed and lives have been saved.
<p>OBEJCTIVE 2: INCREASE SUPPLY OF AFFORDABLE/SUPPORTIVE HOUSING</p>			
<p>2a. Align related portion of the annual Housing Production Trust Fund investments (via the Joint RFP process) to help meet the PSH</p>	<p>DHCD, DCHA, DBH, DHS, DOH, TCP</p>	<p>Housing Solutions</p>	<p>DHCD incorporated new requirements in Consolidated RFP to require all PSH be Housing Frist and filled via referrals through CAHP (Spring 2016)</p>

<p>and TAH inventory needs specified via the Strategic Plan; ensure dedicated production units are filled via the coordinated assessment system and prioritize <i>Housing First</i> PSH approach.</p>			<p>DHCD continues to manage annual Consolidated RFP process, including debrief following each round, incorporation of changes/updates into RFP as necessary, hosting applicant briefing (ongoing)</p>
<p>2b. Complete an analysis of the housing units/slots that are part of the dedicated inventory (as reported through the HIC). [COMPLETE].</p> <p>Work with funders and providers to ensure all new and turnover opportunities are filled via the CAHP system.</p>	<p>HMIS Administrator (TCP), DHS</p>	<p>Strategic Planning (Singles CAHP WG)</p>	<p>Scrubbed Housing Inventory Count (HIC) (March 2015)</p> <p>Singles CAHP Policies and Procedures and Singles CAHP MOU updated (September 2016)</p> <p>CAHP Community Round Table, training, and engagement effort launched (May 2016)</p> <p>Singles CAHP dashboard of assessment coverage, housing placements, housing provider participation, and coordinated entry system improvements developed (February 2017)</p> <p>Developed tracking tool and protocol to better track turnover of PSHP vouchers (Spring 2018)</p> <p>Monthly monitoring/troubleshooting of CAHP system performance via review of dashboard reports (ongoing)</p>
<p>2c. Develop common protocol to assist with the identification of individuals and families ready to “move on” from PSH.</p>	<p>DHS, TCP, Service Providers</p>	<p>Strategic Planning</p>	<p>Analysis conducted of challenges related to PSH client move-on (November 2016)</p>
<p>2d. Conduct an analysis of the Transitional Housing stock in the community. Identify projects that can be converted to help meet the PSH or TAH need, and provide technical assistance to help providers with the conversion process.</p>	<p>DHS, TCP, Technical Assistance Providers, Service Providers, Private Funders</p>	<p>Strategic Planning</p>	<p>Analysis of Transitional Housing (TH) stock completed (September 2015)</p> <p>Technical assistance offered and delivered (May 2015)</p> <p>Conversions from TH units to Rapid Rehousing (RRH) or Permanent Supportive Housing (PSH) units (Summer 2015)</p>
<p>2e. Conduct a crosswalk of eligible services under our State Medicaid Plan against needed services in PSH. Identify gaps and, as applicable, needed changes to the State Plan to enable PSH providers to bill Medicaid for services provided.</p>	<p>DHS, TCP, DHCF, Technical Assistance Providers, Healthcare partners (Hospitals, FAQHCs)</p>	<p>Strategic Planning (Medicaid WG)</p>	<p>Developed service standards for PSH providers that align to allowable Medicaid reimbursement (May 2017)</p> <p>In preparation for eventual Medicaid reimbursement, determined which Medicaid reimbursable services could be</p>

			included in planned modifications to PSH Human Care Agreements (August 2017)
2f. Support the Office of Planning in developing a Comprehensive Housing Affordability Strategy for the District.	DHCD, DCHA, DCHFA	Housing Solutions	Provided data/input to Office of Planning in response to their efforts to update the District's Comprehensive Plan (June 2017)
2g. Assist with education and outreach to combat "NIMBYism" in our community.	DHS, DHCD, MOCRs, Advocates, Faith Based Community	Executive Committee	<p>Participation in ANC and other community meetings to educate on issues of homelessness, affordable housing, and the Homeward DC plan (ongoing)</p> <p>ICH developed partnership with Greater Washington Community Foundation to launch Partnership to End Homelessness (PTEH), a goal of which is to increase awareness and combat NIMBYism (January 2018)</p> <p>As part of PTEH, Burness Communications engaged to help shift the narrative on homelessness (December 2018)</p>
2h. Training and capacity building on housing development, housing first philosophy, other program models, etc.	DHS, TCP, DHCD, Advocates, Service providers, Technical Assistance Providers,	Housing Solutions	<p>Training coordinated and delivered in partnership with the ICH include:</p> <ul style="list-style-type: none"> • Orientation to Permanent Supportive Housing/Housing First and Coordinated Entry Requirements for the Consolidated RFP (ongoing, in coordination with Consolidated RFP cycle)
OBEJECTIVE 3: REDUCE BARRIERS TO SUPPORTIVE AND AFFORDABLE HOUSING			
3a. Ensure the Permanent Supportive Housing programs funded are using a Housing First approach and limiting eligibility requirements to those associated with the funding source.	DHS, DHCD, DCHA, DBH, TCP, Private Funders	Housing Solutions	<p>Requirement added to the Consolidated RFP (and subsequently to contracts awarded) to use a Housing First approach and to accept referrals from the DC CAHP System for all PSH units developed under via the HPTF (October 2015)</p> <p>Delivered in-person Housing First Training to all PSH providers (Fall 2016)</p> <p>DHS purchased all-access passes to the Corporation for Supportive Housing (CSH) online training portal for all PSH providers, which includes courses on Housing First (December 2017)</p> <p>CSH provided Technical Assistance to the DHS PSH team focused on monitoring PSH providers (December 2017)</p>

<p>3b. Assist clients with addressing barriers related to credit, rental, or criminal histories</p>	<p>Legal service providers, Housing Service Providers</p>	<p>Housing Solutions (Landlord Outreach WG)</p>	<p>Facilitated the launch of the Landlord Partnership Fund, a privately funded initiative that will offer landlords the ability to collect reimbursement to cover unpaid rent or damages to a unit, on the condition that they relax their screening criteria for our clients (October 2017)</p>
<p>3c. Examine requirements related to credit, income, and criminal history; identify where flexibility can be increased to serve vulnerable individuals and families that are receiving case management support.</p>	<p>DHS, DCHA, TCP, Private Market Landlords</p>	<p>Housing Solutions (Landlord Outreach WG) Strategic Planning</p>	<p>DCHA passed emergency regulations to relax requirements on LRSP vouchers for all clients referred through homeless services system and attached to services (March 2016)</p> <p>DCHA reviewed processes/program requirements for compiling eligibility determination documents with DHS staff and DHS providers (May 2016)</p> <p>DCHA clarified a series of requirements and related forms to reduce the likelihood of incomplete referral packages being submitted (December 2016)</p> <p>Training on Fair Criminal Record Screening Act for Housing developed/launched (October 2017)</p>
<p>3d. Coordinate to create a point of entry for obtaining identification documents and streamline application procedures to remove barriers for residents without a permanent address.</p>	<p>DHS, DMV, DOH, DDS</p>	<p>ERSO</p>	<p>Guidance related to DMV no-fee IDs developed/released (November 2016)</p> <p>No-Fee Birth Certificate Program developed and launched by Department of Health Office of Vital Records (January 2018)</p>
<p>3e. Develop an outreach plan, including protocols and procedures for identifying landlords across the District in a coordinated way for all populations, housing programs, providers and agencies. Streamline and expedite process for inspecting units to create a pool of pre-inspected units so that lease ups can also be expedited. Organize Meet & Lease events that take advantage of landlord outreach and pre-inspection activities, starting with Veteran specific events and expanding to address chronically homeless individuals and all other populations.</p>	<p>DHS, TCP, DCHA, Private Market Landlords, Service Providers</p>	<p>Housing Solutions (Landlord Outreach WG)</p>	<p>Landlord Partnership Fund launched in partnership of the Downtown DC BID and CNHED (October 2017)</p> <p>Landlord resolution portal established to quickly help resolve payment or other program-related issues (October 2017)</p> <p>Consultant hired and detailed to the ICH to oversee development of a system-wide landlord engagement strategy (October 2017)</p> <ul style="list-style-type: none"> Designed and piloted a collaborative unit identification and unit-sharing protocol for families exiting DC General and for single adults matched to a voucher (Summer 2018)

			<ul style="list-style-type: none"> • Organized and hosted two successful, large-scale leasing events with landlord partners (Summer 2018) • Developed system-wide standard marketing content aimed at helping landlords understand different housing programs within the Continuum (Summer 2018) • Mapped different leasing processes across the CoC; currently consolidating four different leasing packages into one standard package for use across the system (Fall 2018) • Established protocol with DCHA to identify and recapture units becoming available as a result of anticipated turnover from their subsidy programs (Fall 2018)
<p>3f. Examine the business process and requirements for using District resources to house individuals experiencing homeless (including PSH, TAH and RRH). The goal is to streamline and expedite the application, documentation review and approval, unit selection, inspection, and lease-up processes</p>	<p>DHS, DCHA, TCP, Service Providers</p>	<p>Executive Committee</p>	<p>Fridays dedicated to DHS voucher lease-up to facilitate expedited lease-ups. (September 2015)</p> <p>Consolidation of landlord rental assistance payments and inspections with DCHA (November 2016)</p> <p>DCHA business process revised to allow for pre-inspection of units, when and as appropriate (December 2016)</p> <p>DCHA developed and conducted a series of trainings for DHS staff and DHS vendors on the preparation of client referrals for eligibility determination (January 2017)</p> <p>DCHA hired mobility counselor to assist families with unit search (March 2017)</p> <p>Efforts to improve and expand the DHS Step Tool, the IT system used to manage the voucher lease-up process and coordination between partners, is ongoing:</p> <ul style="list-style-type: none"> • Phase I (Inspections)- established an automated daily update of the Step Tool of inspection results (January 2017)

			<ul style="list-style-type: none"> Phase II (Referral Submission and Tracking) - DHS and DCHA are working on expanding the use of the Step Tool to include the electronic submission of referrals to DCHA, feedback on incomplete referrals, and notification of final eligibility determinations. System for two way communication currently being tested (January 2017) Mapped different leasing processes across the CoC; currently consolidating four different leasing packages into one standard package for use across the system (Fall 2018)
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OBJECTIVE 4: INCREASE ECONOMIC SECURITY OF HOUSEHOLDS

4a. Develop and implement strategy for providing targeted job training and placement assistance for individuals and families in the shelter system, with a particular focus on households assessed for RRH assistance.	DOES, DHS, UDC, Employment Services Providers	Executive Committee	<p>Co-location of homeless and employment services piloted at Adam's Place Day Shelter (March 2016/ongoing)</p> <p>Representatives from Workforce on Wheels and the Division of State Initiatives onsite at Adam's Place Day Shelter weekly to share information about enrollment in job training and transitional employment programs (October 2016/ongoing)</p> <p>Assessment tools for key workforce programs updated to establish baseline data on number of clients experiencing homelessness or housing insecurity (July 2017)</p> <p>Pilot Transitional Residential Program, launched by DOES Division of State Initiatives (DSI) to provide six months of transitional housing to District residents who have participated in DSI programs, and are employed in full-time unsubsidized jobs, but still experiencing homelessness (December 2017)</p> <p>Began work to execute a multi-party Data Use Agreement between TCP (HMIS), DOES, DHS, and The Lab to conduct an in-depth analysis on participation in workforce development programs among CoC clients, outcomes by program, and actual wages relative to self-reported income (November 2018)</p>
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4b. Coordinate with the District government during the planning phase of large projects to	DOES, WIC, Developers, Employers	Executive Committee	DOES reports a 50% increase in the number of companies entering into First Source agreements and that all agreements
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ensure the District can provide a pipeline of trained/work-ready applicants, including residents at risk of or experiencing homelessness.			successfully met their goal of ensuring 51% of all new hires were District residents (September 2017) DGS/DHS coordination on 801 E shelter solicitation to require developer to recruit and hire staff from the shelter (Fall 2018)
4c. Provide capacity building support to providers and/or create a dedicated SOAR team to help clients navigate the SSI/SSDI application process.	DBH, DHS, TCP, Outreach Providers	Executive Committee	DHS Coordinated Entry Outreach providers (Community Connections and Pathways) funded to provide SOAR services as part of their scope of work (December 2015) <ul style="list-style-type: none"> One full-time SOAR specialist on Pathways team and four full time staff who are cross-trained in outreach and SOAR on the Community Connections team CABHI funded outreach providers (Community Connections, Green Door (now MBI), Miriam's Kitchen, and Pathways) each staffed to include one (1) Certified SOAR Specialist (June 2016)
4d. Ensure clients in housing are receiving all benefits for which they are eligible.	DHS, TCP, Service Providers	Executive Committee	ICH Data & Performance Management Committee sponsored an income mini-clinic (August 2016)
OBEJECTIVE 5: INCREASE HOMELESSNESS PREVENTION EFFORTS			
5a. Implement targeted homelessness prevention programming that incorporates the use of predictive analytics tools and strategies.	DHS, TCP, Technical Assistance Providers	ERSO	Launch of Homeless Prevention Program (including use of diagnostic tool developed in conjunction with Westat) (February 2016) DHS is launching Project Reconnect, a new shelter diversion and rapid exit program for unaccompanied adults experiencing homelessness: <ul style="list-style-type: none"> DHS released the RFP in September 2018 and a vendor was selected at the end of the year; the program is tentatively expected to launch in March 2019
5b. Identify tools and procedures to ensure households receiving DCHA assistance that are struggling with housing stability (e.g., nonpayment of rent, lease violations) are connected to existing community-based case management and supportive services.	DCHA, DHS, TCP, Service Providers	Executive Committee	No activity

<p>5c. Conduct analysis of youth aging out of foster care and subsequently experiencing homelessness. Evaluate effectiveness of models like Wayne's Place and Generations of Hope for assisting youth aging out of foster care. Continue expansion of promising models and practices.</p>	<p>CFSA, DHS, TCP, Service Providers</p>	<p>Executive Committee</p>	<p>Youth Committee tracks youth with child welfare involvement who subsequently experience homelessness through the Homeless Youth Census; in 2018, 29% of unaccompanied youth had child welfare involvement, with 65% of those youth exiting to homelessness</p> <p>ICH is working with partners to establish data-sharing agreements to learn more about the needs and characteristics of multi-system involved youth (work will continue into 2019)</p>
<p>5d. Implement use of a common assessment tool to identify individuals with behavioral health conditions at greatest risk of homelessness to use as a factor in prioritizing housing resources.</p>	<p>DBH</p>	<p>Strategic Planning</p>	<p>No activity</p>
<p>5e. Conduct analysis of clients in shelter system with recent history of incarceration. Review client discharge planning process and identify steps to improve process and targeting of assistance.</p>	<p>DHS, TCP, DCHA, ORCA, CSOSA and CJCC Re-Entry Steering Committee</p>	<p>TBD</p>	<p>Term 2 priority</p>
<p>OBJECTIVE 6: MONITORING, REPORTING AND PLANNING UPDATES</p>			
<p>6a. Complete census, data analysis, and plan for unaccompanied youth.</p>	<p>DHS, TCP, DBH, CFSA, OSSE, DCPS, Youth Providers</p>	<p>Youth</p>	<p>Youth Census first planned and executed in September 2016; now conducted annually</p> <p>Youth Coordinated Assessment and Housing Placement (CAHP) launched (Spring 2016)</p> <p>Solid Foundations plan released (May 2017)</p> <p>Youth subcommittee elevated to a standing ICH committee, with two work groups (Youth CAHP Policy work group and Youth Street Outreach work group) (January 2018)</p> <p>Tracking of youth system strategies conducted in separate tool</p>
<p>6b. HSRA Modernization</p>	<p>DHS, TCP, Advocates, Service Providers</p>		<p>ICH launches year-long process to obtain community input on HSRA amendments (May 2016)</p>

			<p>Bill introduced by Mayor (May 2017)</p> <p>Hearing hosted by Committee on Human Services (June 2017)</p> <p>Council passes amendments (December 2017)</p> <p>Regulations updated/released for public comment (anticipated, March 2019)</p> <p>Frontline staff and providers trained on HSRA changes (November 2018 - January 2019)</p>
6c. Public communication on progress on implementing Homeward DC.	DHS, TCP, Advocates,	Executive Committee	<p>Developed “roadshow” strategy and materials. (October 2017)</p> <p>In process of drafting public-facing Homeward DC term one performance report; expected release date of April 2019 (Winter 2018)</p>
6d. Develop and implement a performance management framework for all program models and providers/agencies participating.	DHS, TCP, Service providers	Data & Performance Management	<p>PQI process designed and launched, including development and distribution of scorecards, organization of mini-clinics, and design of TA process for low performers. (April 2016)</p> <p>Provider scorecards produced and disseminated quarterly since the PQI process launched. (Quarterly/ongoing)</p>
6e. Update Strategic Plan annually, including analysis of gaps in housing resources needed to meet Strategic Plan goals of ending Veteran Homelessness by close of 2015, Chronic Homelessness by close of 2017, and functional zero across all populations by 2020. Gap analysis should include identification of additional resources needed, like security deposits and move-in assistance.	In partnership with TCP	Strategic Planning	<p>Modeling updates completed and reviewed with Strategic Planning Committee (December 2015, December 2016)</p> <p>Hosted community conversations to examine system performance data and review original modeling assumptions (Fall 2018)</p> <p>Worked with consultant (Abt Associates) to update modeling tool in preparation for development of Homeward DC 2.0 (Fall 2018)</p>

<p>6f. Training and capacity building for Continuum of Care</p>	<p>DHS, in partnership with TCP</p>	<p>Strategic Planning</p>	<p>Training requirements updated in DHS Management Contract (October 2016)</p> <p>Feedback from providers solicited to identify challenges with existing framework and additional needs/priorities around provision of training and capacity building support (August 2017)</p>
<p>6g. Leverage and align private/foundation investments in homeless services.</p>	<p>In partnership with area philanthropic/foundation partners</p>		<p>Phase 1 of Private Sector Leveraging Strategy complete, including key informant interviews to identify gaps/investment opportunities, prioritization of needs, and development of initial cost estimates/fundraising targets (December 2017)</p>