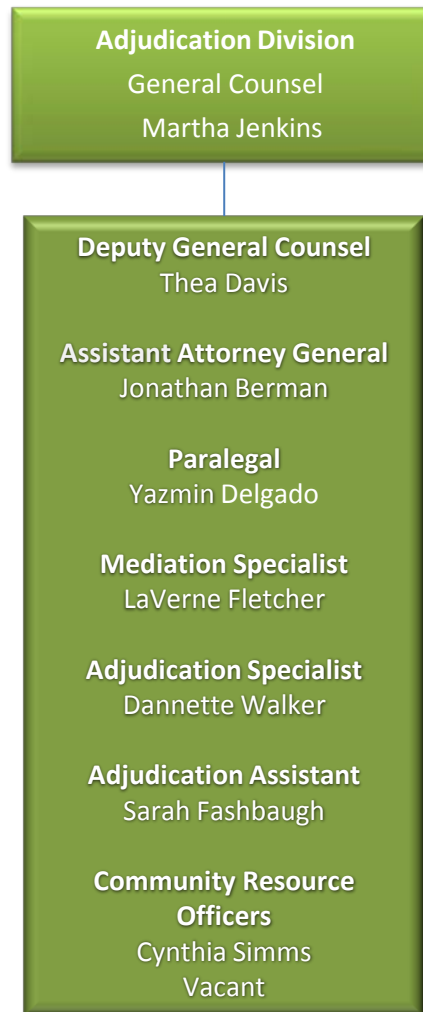


Alcoholic Beverage Regulation Administration

The Adjudication Division is responsible for supporting the ABC Board's adjudication function by performing administrative duties and informing licensees, Advisory Neighborhood Commissions and the public about the protest process. Adjudication staff monitors the status of protest hearing and voluntary agreements and notifies the parties and the public of the ABC Board decisions. The Adjudication staff works in conjunction with the General Counsel and staff to ensure the enactment of the ABC Board decisions and orders. In addition, staff works with the Compliance/Enforcement staff to ensure that reports are submitted in timely fashion and that ABRA investigators are prepared to testify at Board hearings.



Alcoholic Beverage Regulation Administration

The Licensing Division issues new and renewal licenses to liquor stores, grocery stores, restaurants, hotels, nightclubs, and other establishments that manufacture, distribute, sell or serve alcoholic beverages in the District of Columbia. This program provides customer services directly to the general public, the business community, Advisory Neighborhood Commissions, and community groups and associations, among others.



Alcoholic Beverage Regulation Administration

The Enforcement Division conducts regulatory and voluntary agreement compliance inspections, conducts underage compliance checks, conducts joint investigations as needed with the Metropolitan Police Department (MPD), Fire and Emergency Medical Services Department, (FEMS), the Office of Tax and Revenue (OTR), the Department of Consumer and Regulatory Affairs (DCRA), and others; and conducts various inspections associated with the licensing and adjudicatory processes such as final, compliance, placard, special event, and financial audit investigations. The program also participates in Neighborhood Core Meetings, meetings and briefings with MPD Districts, police roll calls, and other activities in order to facility interagency cooperation and knowledge sharing on matters of common concern.



Alcoholic Beverage Regulation Administration

The Agency Management Program provides for administrative support and the required tools to achieve operational and programmatic results. This program is standard for all agencies using performance-based budgeting. In addition, the Records Management component provides file, document and database information to ABRA staff, the Alcohol Beverage and Control (ABC) Board and the general public so that they can receive accurate information and files. The program provides customer service to the general public, licensees, Advisory Neighborhood Commissions, community groups and associations, and others, who rely upon the receipt of timely and accurate information regarding ABRA and ABC Board activities. The program also provides certification services, responds to and tracks Freedom of Information Act requests, and responds to subpoena requests.

